



Virginia Information Technologies Agency



eGov Services Update

Jim Adams

Acting eGov Service Advisor

AITR Meeting

April 11, 2012





Agenda

- eGov Services
- Update on Awards
- RFP Teams
- Transition Points
- Contracts Overview
- Summary
- Questions



eGov Services

- Focal point for promoting Commonwealth's initiative "enable all citizens to interact with government – safely, securely, and when, how, and where they want it"
- Web services contract monitoring and overall performance
- Provide guidance in navigating the eGov services model



eGov Services

- Where needed, assist in development of statement of requirements (SOR) or statement of work (SOW)
- Manage project activities related to transition planning, execution and risk management



Contract Awards

- Award announcements still on schedule for early April
- Contracts will be posted on the VITA website: www.vita.virginia.gov
- Select “Statewide Contracts” button in the banner bar on VITA Website to display web services contracts or use the following link:
 - <http://www.vita2.virginia.gov/procurement/contracts.cfm>



Advantages of new model

- More flexibility, choice and price competitiveness in selecting a supplier
- Choice of options and price competitiveness in selecting the level of operations, maintenance and/or hosting support specific to your needs
- Choice in scalable hosting solutions for web and non-web based applications and data
- Transparency of Commonwealth funds



Web Services RFP Hosting Team

James Mackenzie – VITA

Mike Shaffer, team lead – VITA

Jim Adams – VITA

Mike Watson – VITA

Belchior Mira – DHRM

Richard Schley - DOE



Web Services RFP O&M Team

Mike Novak - VITA

Ajay Rohatgi, team lead - VITA

Pat Musselwhite - DMV

Jeff Harper - DMV

Cathy Nott - VDACS

Jan Walters - VDACS

Doreen Richmond - DGIF

Carmen Houton - DGIF

Nikita Atkinson - DSS



Web Services RFP Portal Team

Amy Holschuh –VITA

Emily Seibert, team lead – VITA

David Foster – DGS

Douglas Shore – VADOC

Daniel Ross – DRS

Eric Perkins – VITA

Jim Adams – VITA

Dan Widner – VITA

Ignatius Wallmeyer - VITA

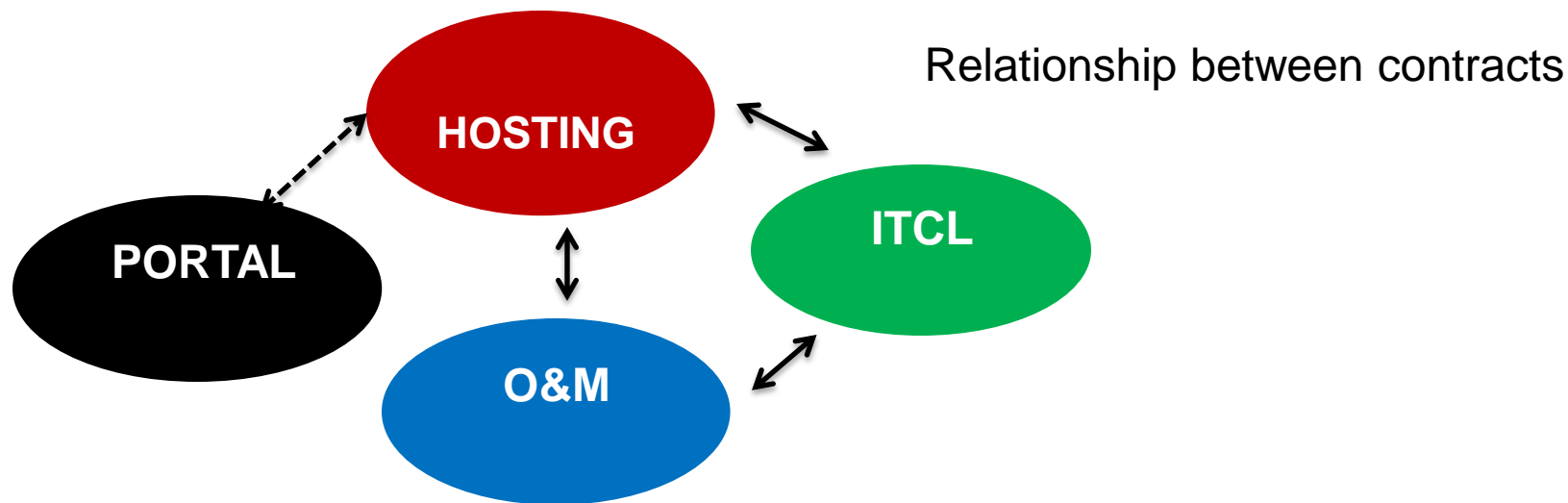


Transition Points

- Finalize inventory -- all applications and websites
- Finalize transition plan once all the players are known
- VITA to receive VI code from current vendor (Virginia Interactive – VI), set up test environment and test sample applications for transition



eGov Services Contracts



ITCL and hosting: Newly developed application may require non-CESC hosting services

ITCL and O&M: Newly developed applications may require O&M services

O&M and Hosting: Web applications may require non-CESC hosting services

Portal and Hosting: Supplier may provide their own hosting



IT Contingent Labor Program (ITCL)

- Use the ITCL program supplier (Computer Aid Inc. - CAI) for new web development.
 - Exception: New web development may be done under limited conditions using an O&M supplier



O&M Contracts

- Maintenance and support for Websites and web applications
- New payment processing application development where supplier will maintain the application and optionally provide hosting
- New web development when the agency has an existing contract with an O&M supplier and the supplier will be providing maintenance for the new application



Hosting Contracts

- Hosting options
 - Shared or dedicated environments
 - Managed or unmanaged environments
 - **Public cloud** – test/development sandbox, no production
 - **Public/private cloud** – Websites and web applications, comply with COV standards, quick setup
 - **Private cloud** – outsourcing, transactional environment, comply with COV standards



Hosting Contracts

- Governance
 - Criteria for governance being developed
 - Adhering to security compliance and SEC501
 - Based on services not available from using the VITA infrastructure
 - Strategic benefits to be achieved for the agency through the use of the contract



eGov Services Vendor Fair

- Meet and greet suppliers from O&M, hosting, portal and CAI
- Get an understanding of their offerings
- Mid-May
- Downtown



eGov Services Help

- Questions about inventory
 - eGovQuestions@vita.virginia.gov
- Questions about planning/transition
 - Jim Adams
- Frequently asked Questions (FAQ)
 - Check FAQ web pages updated as information becomes available
<http://www.vita.virginia.gov/scm/default.aspx?id=6442469740>



Questions